

Rising, Climbing, Reaching, Achieving.

Be Your Dream



MT. HOOD
COMMUNITY COLLEGE

Hi Student (MHCC ID#: 123456),

Congratulations! You have been identified as a student who is eligible for emergency funding from the Higher Education Emergency Relief Fund (HEERF) to help you with expenses related to COVID-19.

- If you have a FAFSA on file and are eligible for Pell Grant, you will receive \$400 per term for Winter and Spring (if enrolled)
- If you have a FAFSA on file and are *not* eligible for Pell Grant, you will receive \$300 per term for Winter and Spring (if enrolled)

Awards for both terms will be visible on your award offer and will be disbursed to you this week. Funds will be sent to you using the distribution method you have selected through [BankMobile](#) (see directions at the bottom of this email).

You will be able to use these funds at your discretion for any necessity expenses you may have such as food, housing, course materials, technology, health care, and child-care expenses. The funds will be disbursed in full directly to you. We have NOT applied and will not apply any of these funds to existing account balances, so if you have an account balance over \$200 you will still need to pay that in order to register for future terms.

These funds were made available by the US Government and are being distributed in accordance with their restrictions and guidelines.

We understand that the COVID-19 pandemic has created a number of unique needs for our students. If you are experiencing hardships at this time – monetary or otherwise – please do not hesitate to reach out to us via the [Student Support Services Request Form](#) or our live [Student Services HUB Specialists](#) chat feature and we will do all that we can to support you with the resources you need to continue your academic journey, and ultimately reach your goals.

MHCC Office of Financial Aid

finaid.mail@mhcc.edu

(503) 491-7262

www.mhcc.edu/FinancialAid

If you have ALREADY chosen your Refund Preference in BankMobile: Funds will be sent to you using the distribution method you have already selected. **NO ACTION NEEDED.**

If you have NEVER selected how you would like your money delivered with BankMobile: Email or call our Accounts Receivable office at accountsreceivable@mhcc.edu or (503) 491-6070 and they can send you a NEW Personal Code.

Once you have received your personal code, then follow the steps below:

1. Go to RefundSelection.com
2. Enter Your Name
3. Enter Your Email
4. Enter your six digit birthdate.
 - **Please enter the six numbers all strung together, NO DASHES or SLASHES. Example: a birthdate of July 8, 2002, would enter 070802.**
5. Choose your preferred delivery method (The electronic options are the most reliable and safest to receive your funds; if you do not select an option you will receive your refund by check, which will take longer)
 - **Deposit to an existing account** - Your money will arrive 1-2 business days after BankMobile receives the funds from our school.
 - **Deposit to a BankMobile Vibe Checking Account** - Your money will arrive the same business day BankMobile receives the funds from our school.
 - **Check** - Your money will arrive by check in the mail in 2-3 weeks.

If you need assistance with BankMobile after following the above directions, please contact our Accounts Receivable office at accountsreceivable@mhcc.edu or (503) 491-6070.