Paying for Books with Financial Aid

- What is a bookstore credit or voucher? If you have more financial aid than you need to pay for
 tuition and fees, you may be eligible to use some of the extra to pay for books or supplies ahead
 of time. This is called a "bookstore credit". The maximum bookstore credit amount is \$500 if all
 your financial aid steps are complete and you are registered for the number of credits that your
 financial aid is set up for (no waitlists). Credit amounts will vary by student and depending on aid
 eligibility.
- How do I know if I have a credit? Go to your <u>MYMHCC</u> Financial Aid page and choose "View your MHCC Bookstore Authorized Amount." If you have a credit for books, the amount will be listed there.
- What if I do not see a credit but I think I should have one? Reasons you may not be able to access your credit include the following:
 - You have not accepted your financial aid yet. Visit <u>MyMHCC</u> and Accept/Decline/Review your Award Offer.
 - There is a balance on your student account from a prior term. You will need to pay the balance before you are able to access your bookstore credit for the current term.
 - You are not be registered for the same number of credits that you were awarded for. If you are on a waitlist for a class, you will not be able to access your bookstore credit until you are fully registered for the class. To ensure your aid is set up for the correct number of credits, submit a Credit Revision Form in MyMHCC to let the Office of Financial Aid know how many credits you are taking each term.
- When can I use my credit? Bookstore credit can be used beginning three weeks before the start
 of a term through the first Monday of the term to order textbooks and supplies online from the
 bookstore website.
- How can I use my credit? After logging into the bookstore with your myMHCC login and selecting the books and supplies you need on the bookstore website, proceed to the checkout page, and under the "Select Payment Methods" choose "Apply Financial Aid to this Order". If your credit is enough to cover the costs of your books, you will not have to enter any information for an additional form of payment (see next bullet).
- What if my credit is not enough? If your book costs are higher than the amount of your credit,
 you will also need to enter another form of payment for the difference. The Bookstore accepts
 credit, debit, and prepaid credit cards as well as Paypal, Google Pay, and Apple pay. You will not
 be able to complete your order until you enter another form of payment that covers the entire
 purchase.
- NOTE: If you are renting books you will also need to enter a credit card number regardless of
 whether you are using financial aid or not. The credit card will only be charged if the rented
 books are not returned by the due date.

Have Questions?

• Contact the Office of Financial Aid at finaid.mail@mhcc.edu or (503) 491-7262.